



# Hawkchurch

— RESORT & SPA —



## Membership:

£240.00 for 6 months

£45.00 per 1 month

## Membership Includes:

Use of our Hydrotherapy Pool

Use of our Matrix Gym

Use of our Sauna & Steam Room

10% discount on Food & Ezina Spa treatments and products

### Let's Get Physical Opening Times

#### Hydrotherapy Pool:

Monday - Saturday 8am - 9pm

Sunday 9am - 9pm

#### Gym:

Monday - Saturday 8am - 9pm

Sunday 9am - 9pm

### Hawkchurch Resort & Spa Membership Terms & Conditions

1. All memberships are to be paid in full on the day of purchase. Once the membership has been purchased a membership card will be given to all members. Any damages or loss of this card will result in a £5 charge.
2. Memberships are non-transferable and may only be used by the named cardholder.
3. Prior to using any fitness equipment new members are required to undertake a supervised induction with a member of the Hawkchurch team, these should be booked in advance. Members must use all equipment and facilities in an appropriate manner and give considered regard to your own health and safety and to that of others.
4. Members are only permitted to use the facilities stated in their memberships. If members are to be found using other facilities this may result in a termination of the membership.
5. In order to keep members up to date with promotions and support services, Hawkchurch Resort & Spa will email customers bulletins on an ad hoc basis. Members email addresses will not be shared with third parties.
6. We reserve the right to withdraw all or any part of our facilities for short periods of time to carry out routine maintenance and for exhibitions/events. Members will be given advance warning of these times and no refunds will apply in these circumstances provided they occur no more than 10 times in any 12 month period.
7. If other circumstances occur that are beyond our control, and require the closure of the whole or part facility (e.g. gym/swimming pool) there will be notices throughout the building. Members may not necessarily be contacted.
8. We accept no liability for lost or stolen goods whilst on our premises unless as a direct result of our negligence. Property stored in lockers is at your own risk. Cars parked in the car park and all contents in them are your responsibility and we will not accept any liability for loss or damage to them.
9. It is the responsibility of the member to ensure they use the facilities provided under this agreement. Hawkchurch resort & Spa takes no responsibility for non attendance and as such refunds will not be issued due to non attendance.
10. Members must comply with conditions of use displayed throughout the centre relevant to each activity.
11. Hawkchurch reserve the right to adjust or amend the terms and conditions as necessary without prior notice. Members are requested to adhere to the terms and conditions of use. These may vary from time to time within the centre of choice.
12. We reserve the right to cancel a membership if these conditions are not adhered to.
13. We recommend consulting a doctor before undertaking any physical activity.
14. Hawkchurch Gym & hydrotherapy pool are unmanned. In the event of emergencies, please follow the instructions given during your instruction.
15. We reserve the right to adjust or amend the terms and conditions as necessary whilst efforts will be made to provide notice this cannot be guaranteed. Members are requested to adhere to the terms and condition of use. These may vary from time to time within the centre of choice.
16. No motor vehicles are to exceed the speed limit of 10 miles per hour and all drivers must observe all one way systems and directional signage at all times. All vehicles must be parked only in the designated parking areas provided. No vehicle is to be left unattended and permanently parked on the Park. This applies to both petrol and electrically driven vehicles. Be aware that all roads within Hawkchurch Resort & Spa are subject to normal highway regulations.
  - a. All drivers operating vehicles on park shall agree to produce their relevant vehicle driving licence and vehicle insurance documents on the request of the park manager.
  - b. Driving any vehicle on park whilst under the influence of drink or drugs is not permitted
  - c. The Road Traffic Act applies on all roads and car parks on this park.
17. If the park should choose to close for any given month any membership that runs through this period will be frozen and reinstated upon the reopen of the park to ensure the full 6 month duration.
18. Due to bather loads and fire regulations the pool & gym have capacity limits in place. We reserve the right to refuse entry to the pool and gym on this basis. It is advised to ring prior to arriving at Hawkchurch to avoid any disappointment.
19. \*Priority booking refers to local residents and not over our on site guests.
20. Ezina Spa is subject to availability and booking is advised.
21. All members must sign in at reception before entering the Pool and Gym Area.